



**Accessibility and Initiation of Restorative Justice
Training Programme
Zagreb, Croatia
20 and 21 March 2014**

Day 1	Morning
09.00-10.00	Getting to know each other, hope and fears, icebreaker
10.00-10.15	Presentation of the project
10.15-11.30	Mind map of accessibility situation <i>Work in smaller groups and present to big group</i> <i>Feed back in big group, 30 minutes</i>
11.30-11.45	Introduction to cooperation by trainer
11.45-12.30	Cooperating with referral bodies (with coffee break) <i>Exercise having different bodies (i.e., RJ practitioners versus other referrers/initiators) team up</i> <i>Give concrete examples, start big picture and narrowing into details</i> <i>45 minutes in small groups</i>
12.30-13.00	Feedback of cooperation exercise
13.00-14.00	Lunch
	Afternoon
14.00-14.15	Introduction to awareness campaigns
14.15-15.00	Awareness campaigns What is the main message in awareness campaigns? How to market RJ? <i>Work in small groups 45 minutes, Feed back in big group 30 minutes</i>
15.00-15.30	Coffee break
15.30-15.45	<i>Introduction to best practices</i>
15.45-16.45	Implementing best practices 1 hour in small groups and 15 minutes feed back
16.45-17.30	Feedback in group of the day
18.30	Dinner

Day 2	Morning
09.00-09.30	Thoughts from Day 1
09.30-09.45	Introduction to writing the letter by trainer
09.45-10.00	Coffee break
10.00-11.45	Writing the letter <i>Exercise for writing a letter together and discussion to find out most important elements This can include any telephone calls Discussions in small group 45 minutes Feedback 45 minutes</i>
11.45-12.45	Lunch
	Afternoon
12.45-13.00	Introduction on the face-to-face talk
13.00-14.15	The face-to face talk with the parties <i>Role-plays facilitated by trainer 1 hour, 30 minutes feed back</i>
14.15-14.30	Coffee break
14.30-15.15	<i>Discussion of role plays</i>
15.15-17.00	Difficult encounters (we can ask participants to write these down on Day 1???) <i>Work together to come to solutions 1 hour to work in small groups and feed back 45 minutes</i>
17.00-17.30	Closing